

Mayor Levine and Manager Morales,

My name is Drew DeRose. I am the president of the condo association of the Henderson. (located on the corner of 11th/Euclid) For two years we called ourselves Ground Zero for the road raising construction project in Miami Beach.

I am writing to you to recommend DMSI. I have to say that the DMSI crew went above and beyond for our building and neighborhood.

We did start out on a rocky road. We had many issues about noise and start times in the a.m. I have to point out that DMSI would listen and hear our issues. Not once did I walk away from an issue without an understanding or an agreement that was good for everyone.

Personally, I am very impressed with this company and their way of communicating with us. Jeannette Gorgas was always available to me, night or day. Also, I have to point out that Nelson Liberti and Fabio Angarita were especially helpful in explaining each and every detail of what was happening to ANYONE that asked. Personally, I was shocked at how many times a condo resident informed me of the latest update after a chat with Nelson or Fabio.

My last comment and hopefully the most important- I truly believe the work they do is superior. The level of detail they provide gave us a lot of confidence that the project would be completed for the best outcome.

thank you,  
Drew DeRose  
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